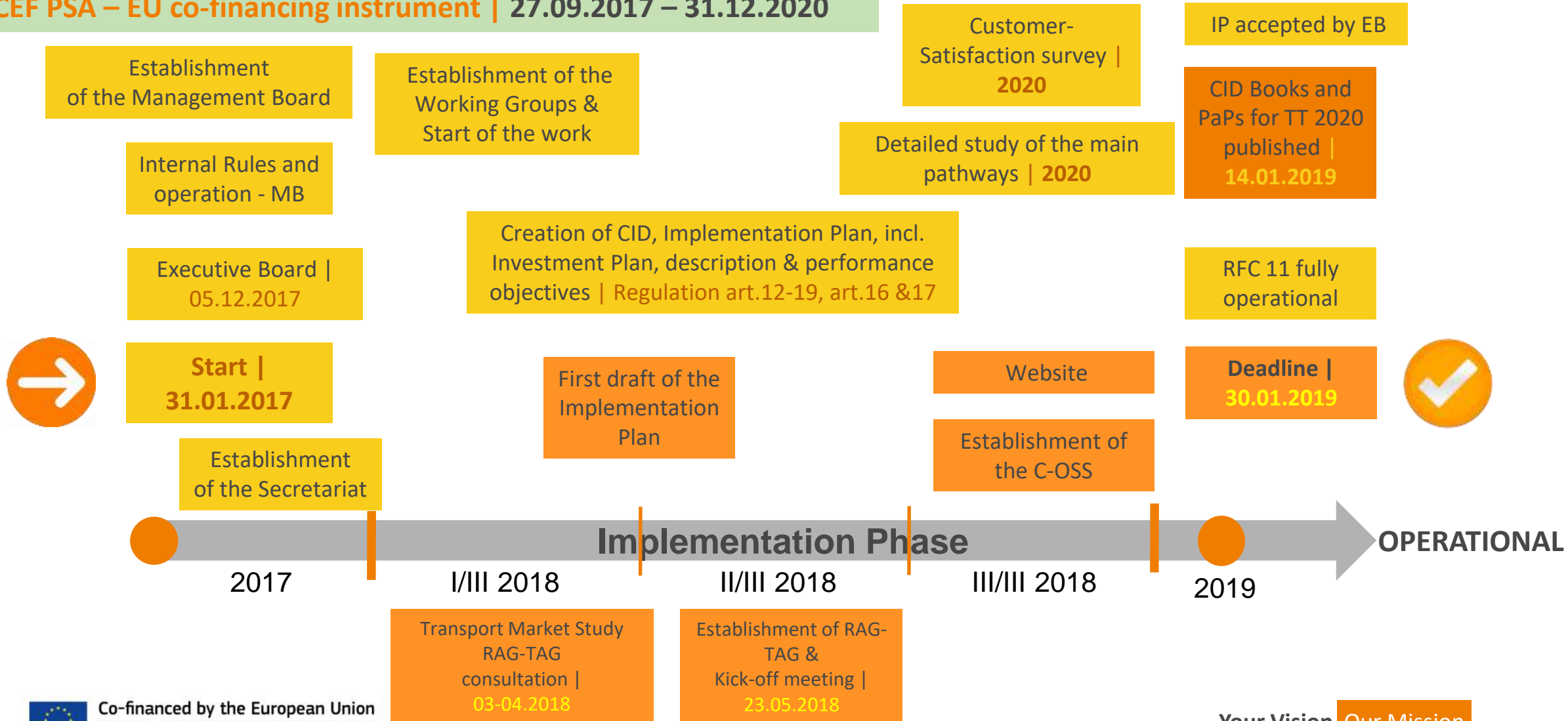# AMBER RAIL FREIGHT CORRIDOR

Achievements and state of play

Andrea Mosóczi | **Chairperson of the Management Board of RFC Amber**
RAG-TAG meeting | 19 February 2019 | Ljubljana
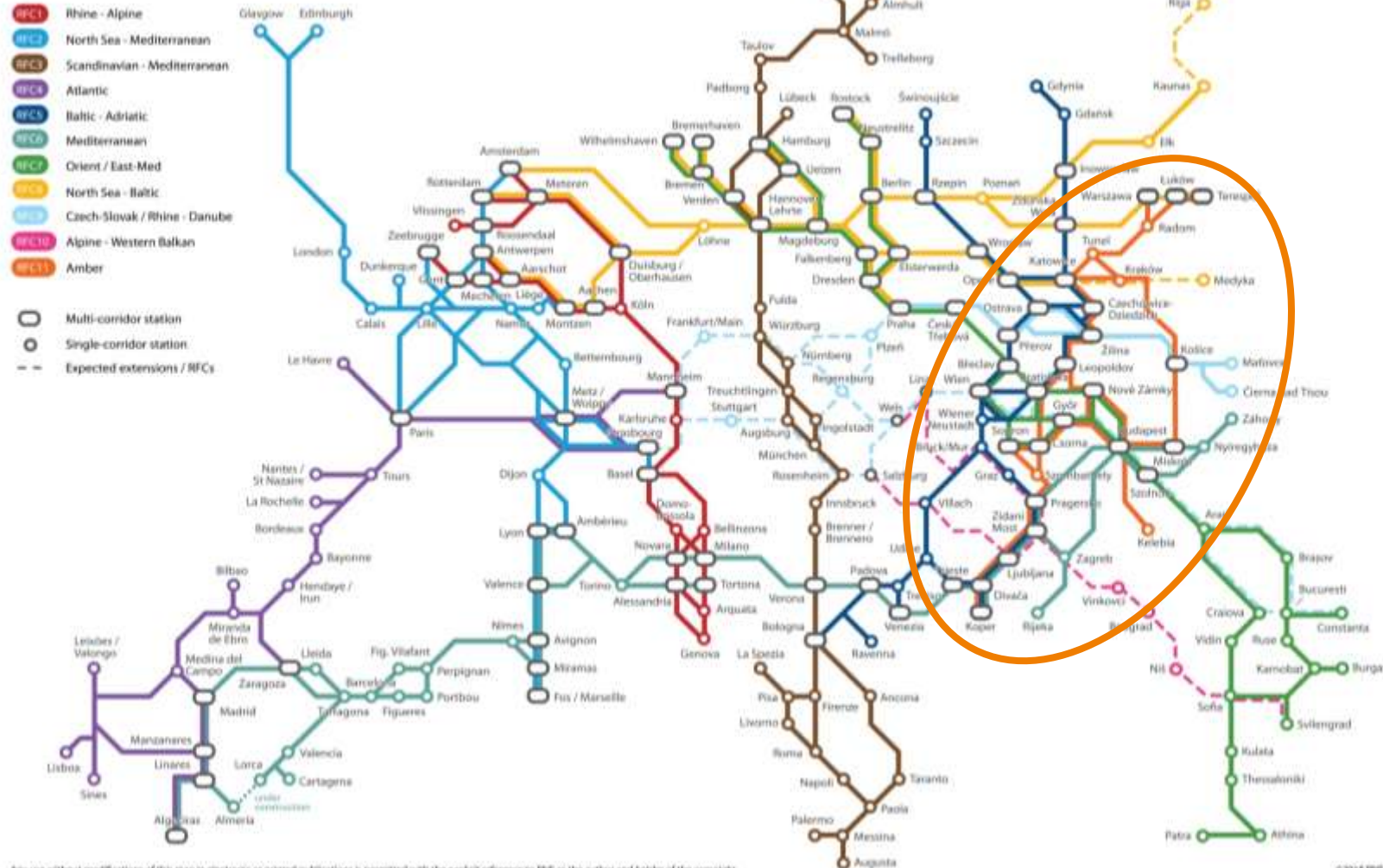
Road-map | highlighted for RUs and Terminals

Amber
Rail Freight Corridor

CEF PSA – EU co-financing instrument | 27.09.2017 – 31.12.2020

Establishment
of the Management Board

Establishment of the
Working Groups &
Start of the work

Customer-
Satisfaction survey |
2020

IP accepted by EB

CID Books and
PaPs for TT 2020
published |
14.01.2019

Internal Rules and
operation - MB

Detailed study of the main
pathways | 2020

Creation of CID, Implementation Plan, incl.
Investment Plan, description & performance
objectives | Regulation art.12-19, art.16 &17

Executive Board |
05.12.2017

RFC 11 fully
operational

**Start |
31.01.2017**

First draft of the
Implementation
Plan

Website

**Deadline |
30.01.2019**

Establishment of
the C-OSS

Establishment
of the Secretariat

Implementation Phase

OPERATIONAL

2017 | I/III 2018 | II/III 2018 | III/III 2018 | 2019

Transport Market Study
RAG-TAG
consultation |
03-04.2018

Establishment of RAG-
TAG &
Kick-off meeting |
23.05.2018

Co-financed by the European Union
Connecting Europe Facility

Your Vision Our Mission

Part of the Network of RFCs

Once becoming part of a network…

- Application of harmonised solutions | RNE IT Tools (PCS, CIP, CIS, TIS), RNE guidelines, CID Book common structures, satisfaction surveys, C-OSS solutions (Short term capacity pilot)

- Being part of international cooperations | RFC Network, RNE-RFC HLG, ECCO, C-OSS Community, RNE Working Groups, PCS trainings

- Attendance of international fora and fairs | TEN-T Days, Rail Freight Day, CNC meetings

Your Vision Our Mission

Our main focus | customer orientation

- Increased customer orientation and frequent exchange

- Development of customer oriented capacity products

- Application of harmonised solutions from IM side

- Identification of
  - Infrastructural bottlenecks
  - Operational bottlenecks
  - Administrative bottlenecks
  - Capacity bottlenecks

- Addressing the bottlenecks

Your Vision Our Mission

European funding for the development

- Connecting Europe Facilty | Programme Support Action – 1 090 909 EUR for the establishment and development of Amber RFC

- Customer oriented initiatives
    - Full support of the governance structure (development of C-OSS services)
    - Bottleneck study
    - Customer Information Platform (CIP IT tool)
    - Customer information events
    - Website
    - Promotional video

Provision of KPIs

- **Capacity related KPIs**
  - Volume of offered capacity | PCS
  - Volume of requested capacity |PCS
  - Volume of requests | PCS
  - Volume of capacity (pre-booking phase) | PCS
  - Number of conflicts | PCS
  - Volume of requested RC – km×days | PCS
  - Volume of requested RC – dossiers | PCS
  - Commercial speed of PaPs | PCS

- **Market Development KPIs**
  - Traffic volume | IMs' national tools
  - Ratio of the capacity allocated by the C-OSS and the total allocated capacity | PCS for the nominator; IMs' national tools for the denominator

- **Operations related KPIs:**
  - Punctuality at origin | TIS
  - Punctuality at destination | TIS
  - Number of train runs | TIS
  - Delay reasons | TIS
  - The KPI is connected to Punctuality at origin and Punctuality at destination

Monitoring of commonly accepted KPIs (according to RNE Guideline) | also to be used in Annual Reports

Your Vision Our Mission

Corridor - One Stop Shop | PKP-PLK

The Management Board's strategy for the development of C-OSS services

- Definition of PaPs in line with market demand | Capacity Wishes Survey

- FlexPaps | flexibility for borders

- Reducing the time requirement for Reserve Capacity | development of the Short-term capacity product

- Timely publication of TCRs

- Efficient capacity management on overlapping sections

C-OSS manager
Mr. Roman Stanczak
Roman.Stanczak@plk-sa.pl

14 January 2019
Publication of the PaPs and CID Books

Co-financed by the European Union
Connecting Europe Facility

Your Vision Our Mission

Addressing bottlenecks

- Study | completion: December 2020

- Focus areas | identification of administrative, operational and infrastructural bottlenecks (cross-border areas, capacity and line standards, TSI requirements and TEN-T minimum requirements according to 1315/2013 EU reg. Art 39. 2a)

- **Involvement of RAG-TAG to the whole elaboration procedure**

- Main goal | propose solutions for the elimination of the identified bottlenecks; provide support for future investment on infrastructure, operational, administrative and capacity-related decisions and improved cross-border cooperation

Your Vision Our Mission

International Contingency Management

- Incidents | more than 72 hours

- Implementation start | 2019

- New processes according to the ICM Handbook | PRIME, RNE, RFCs, IMs, ABs concerned

- Development of general templates and collection of telco contacts of RFCs and IMs | support by RNE

- Development of re-routing overview and scenarios and their schematic maps | consultation with the RUs will take place

- Development of new telco communication processes by the IMs

- RUs own contingency management | efficient solutions in case of international disruptions

Your Vision Our Mission

Customer Information Platform

- Implementation start | 2019 (with support of RNE)

- Interactive, internet based information tool, graphical user interface

- Precise information | routing, terminals, infrastructure investment projects , maintenance works, basic track properties of RFCs

- Multi-corridor tool | harmonised information and communication processes

- Continuously further developed

- Display of information concerning almost all RFCs | RFC 9–11 not yet

Your Vision Our Mission

Promotional video

- To promote the activities of the RFC; inform about its purpose, role and objectives

- Target group | freight operators, political decision makers, other RFC organisations

- Will be available on RFC Amber website and be shown in public events | conferences, PR-events, meetings and to business & cooperation partners

- First demonstration| 18 September 2019

Your Vision Our Mission

Publicity and customer orientation | **events**

RAG-TAG meeting
19 February 2019
Ljubljana

Inauguration event
18 September 2019
Koper

Co-financed by the European Union
Connecting Europe Facility

Your Vision Our Mission

AMBER RAIL FREIGHT CORRIDOR

Thank you for your attention!

Andrea Mosóczi | Chairperson of the Management Board of RFC Amber
RAG-TAG meeting | 19 February 2019 | Ljubljana